



Pulse One

Release Notes

Pulse One Release 2.0.1708.1


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Introduction

Pulse One Cloud is a SaaS service that provides unified management of Pulse Connect Secure (PCS), Pulse Policy Secure (PPS) and Pulse Workspace devices, in a single easy-to-use console. These Release Notes highlight the new features that have been added, the software issues that have been resolved, and the known issues in this release.

 **Note:** If the information in the Release Notes differs from the information found in the online documentation set, please refer to the Release Notes as the source of the most accurate information.

Appliance Versions Supporting This Release

In order to use the new features introduced in this release of Pulse One Cloud, you will need to use newer versions of Pulse Connect Secure and Pulse Policy Secure, with the recommended minimum supported version numbers shown in the table below. It is recommended that you upgrade your appliances to these minimum release versions.

Table 1: Appliance Versions

Product	Recommended Versions	Supported Versions
Pulse Connect Secure (PCS)	8.2R6 or better	8.1R8 or better 8.2R2 or better 8.3R1 or better
Pulse Policy Secure (PPS)	5.3R6 or better	5.2R5 or better 5.3R2 or better 5.4R1 or better

Pulse One New Features in This Release

The following table lists the new features in this release.

Table 2: New Features in This Release

Feature	Description
Role Based Access Control (RBAC)	Pulse One Cloud now offers enhanced role based access control (RBAC) for Pulse One administrators. The system provides the ability for administrators to define granular roles that grant a required set of permissions. These roles can then be applied to admin users to effectively distribute administrative responsibilities.

Problems Resolved in This Release

The following table describes issues that are resolved in this release.

Table 3: Resolved in This Release

Problem Report Number	Description
POP-7249	Enterprise SAML SSO: When changing the sign-in method from 'Enterprise SSO' to 'Local Authentication', an email to set a password is not sent to the user.
POP-5914	If the target appliance is an SA-XXXX or IC-XXXX, and if the master appliance is not one of these models and also has NDCPP mode enabled, then publish may fail with the message: "Cannot update node 'ndcpp-mode' because it is not compatible with the hardware platform".
POP-3819	In Firefox, the XML blocks view when comparing two appliances is not properly formatted. This is a Firefox limitation.

Known Issues in This Release

The following table describes the open issues in this release, with workarounds where applicable.

Table 4: Known Issues in This Release

Problem Report Number	Description
POP-2483	The Group validation status is updated to "Invalid" if a group is added while the LDAP server is not available. Workaround: Manually initiate the verification process once the LDAP server is available again.
POP-4077	When a configuration publish is attempted for a Pulse One group containing appliances with different versions, the publish operation fails and the progress spinner keeps spinning without recourse.
PWS-3115	After creating a New user space, Workspace Search box shows unwanted values.
PWS-2799	Accessing the server URL from the bug report takes admin to a wrong page. Workaround: if admin has already logged in to the console, then accessing the server URL should take a user to Pulse One console dashboard page.
PWS-2700	Once the user deleted from the Workspace, it should remove the work profiles on the devices that was registered to the deleted user.
POP-5996	Android - Active Sync with SA as proxy: Active sync is not working for work spaces that were provisioned before upgrade to 1628.1 build 11. Workaround: Do Policy Update and re-publish the policy.
POP-6166	Send Logs does not upload logs on to PWS server. Workaround: Do send log using email address.
POP-5629	Search for users based on LDAP group while adding policy lists all users instead of just LDAP group policy users. Workaround: Save the policy and reopen the edit screen to see the changes.
POP-6513	Nine and Mail+ application specific issues.
POP-7213	App Configuration Release Notes. Workaround: None
POP-6685	Server need to have the ability to retrieve the Debugdump log file and show it on the UI. Workaround: None
POP-5460	The endpoint compliance widget 'Logins in Past 24 Hours' in the 'Overall System Health' dashboard does not display the 'non-compliant reason' reasons information correctly. After 24 hours, the data from the previous 24 may still show up.
POP-3980	Pulse One UI does not accurately depict a locked user/admin account. An account may be locked, but the UI says otherwise.
POP-6029	When an appliance has been removed from a Pulse One domain, the Appliance names are missing in the table displaying the Activity Logs for various appliances.

POP-6293	<p>False configuration mismatch is seen when publishing the “Status Settings” block from a master appliance to a target appliance.</p> <p>Workaround: Remove the target from the group and then add it back. Once ‘Publish Required’ is displayed, publish again to target. Target appliance should be in sync after publish completes.</p>
POP-6237	<p>False configuration mismatch is seen when publishing the “MDM” and “Radius” Auth servers blocks from a master appliance to a target appliance.</p> <p>Workaround: Remove the target from the group and then add it back. Once ‘Publish Required’ is displayed, publish again to target. Target appliance should be in sync after publish completes.</p>
POP-6195	<p>False configuration mismatch is seen when publishing the “Archiving” block from a master appliance to a target appliance.</p> <p>Workaround: Remove the target from the group and then add it back. Once ‘Publish Required’ is displayed, publish again to target. Target appliance should be in sync after publish completes.</p>
POP-6178	<p>False configuration mismatch is seen when publishing the “SNMP Monitoring” block from a master appliance to a target appliance.</p> <p>Workaround: Remove the target from the group and then add it back. Once ‘Publish Required’ is displayed, publish again to target. Target appliance should be in sync after publish completes.</p>
POP-6380	<p>Publish Failed during rendering configuration when config upload was not completed.</p> <p>Workaround: Wait for configuration upload to complete before moving appliance to a group.</p>
POP-6334	<p>Target appliances are sometime placed in a ‘Config Mismatch’ state when left idle in a ‘Publish Required’ state.</p> <p>Workaround: Remove the affected appliance(s) from group and add them back to the same group.</p>
POP-7498	<p>When the appliance registered as the SAML idP is deleted from the Pulse One server, if the user tries to log in via Enterprise-SSO, they get a non-descriptive error message.</p> <p>Workaround: Re-register PCS appliance (SAML idP) and re-configure SAML SP and idP metadata info.</p>
POP-7514	<p>If a user has Read Only permission to the Apple MDM Cert page, but there are no saved Apple MDM certs on this page, the user sees a blank page.</p>
POP-7559	<p>An admin user having a custom defined role with delete privileges at the “User” level, is able to edit/delete admins with custom permissions higher than itself i.e. Super Admins, etc.</p> <p>Workaround: Do not give edit/delete privileges to custom roles with permissions lower than a Super Admin’s unless specifically intended.</p>

Documentation

Pulse One documentation is available here: <https://www.pulsesecure.net/techpubs/pulse-one>

Pulse Workspace documentation is available here: <https://www.pulsesecure.net/techpubs/pulse-workspace>

Documentation Feedback

We encourage you to provide feedback, comments, and suggestions so that we can improve our documentation. Please send us a note at: PulseOne-support@pulsesecure.net

Pulse One Support

For any additional information or assistance regarding Pulse One, please contact us via email at:

- PulseOne-support@pulsesecure.net – for all defects and feedback on Pulse One.

Revision History

The following table lists the revision history for this document.

Table 5: Revision History

Revision	Revision Date	Description
1	May 2017	Initial publication
