Odyssey Access Client

Release Notes

Build 5.60.23201
Published July 2015
Version 5.6R6
Revision 02
These release notes describe this release of Odyssey Access Client (OAC).

Release Summary

The installer for OAC 5.6R6 (build 5.60.23201) is included on the Access Control Service 5.0R1 (build 23387) \textit{System > Maintenance > Installers page.}

You can also download the client software from the software downloads page: \url{http://www.pulsesecure.net/support/}

OAC 5.6Rx and 5.5Rx are compatible with Access Control Service 5.0R1. There are no plans to extend the OAC feature set. For Access Control Service 5.0 deployments, we recommend Pulse 5.0.

Access Control Service Compatibility

This release is compatible with Access Control Service 5.0Rx and 4.4Rx.

Endpoint Upgrades

The Access Control Service system can handle 1,500 concurrent endpoint upgrades.

Unsupported Features

The following issues have been closed with the conclusion that OAC does not support the use case:

- PR 821109. OAC does not support Elliptical Curve Digital Signature Algorithm (ECDSA) certificates.
- PR 658607. OAC does not support Mac OS X 10.7 (Lion) and later.

Known Behavior

The following issues have been closed with the conclusion that we do not plan to address the issue:

- PR 920925. OAC always takes the System Profile path when a Host Checker policy is configured using the environmental variable \%USERPROFILE\%.
- PR 909889. To enable DSID resumption for OAC, go to OAC > Tools > Option > Enable session resumption and uncheck Do not resume sessions older than. Unselecting this option ensures that the session does not break after TTLS resumption.
- PR381018. The Kaspersky antivirus Web scanner can cause OAC or Pulse to fail to connect during 802.1x authentication. After successfully authenticating an interface via 802.1x, you might notice that the status is “terminated” (for OAC) or flaps between connecting and disconnecting (for Pulse). To work around this issue, disable the Kaspersky antivirus Web scanner (port 443).
Fixed Issues

No previously reported issues are resolved when you upgrade to this release build.

Open Issues – OAC

The following issue is being investigated:

- PR 937460. On Windows 8.1, Windows 8, and Windows 7, users are prompted to reboot Windows after upgrading to the latest version of OAC.

Open Issues – Access Control Service Behavior with OAC

The following issue is being investigated:

- PR 812695. OAC client gets downloaded via the Access Control Service web interface even if the Enable web installation and automatic upgrade of Odyssey Access Clients option is not selected on server.

Supported Platforms

The following table lists endpoint platform requirements when you deploy OAC with Access Control Service 5.0R1. Qualified means the platform was tested by QA for this release. Compatible means the platform was not tested but is supported.

<table>
<thead>
<tr>
<th>Operating System</th>
<th>Browsers/Java</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Qualified</strong></td>
<td></td>
</tr>
<tr>
<td>Windows 8 Enterprise (64-bit)</td>
<td>Internet Explorer 10, 9</td>
</tr>
<tr>
<td>Windows 7 SP1 Enterprise (64-bit)</td>
<td>Firefox 24 ESR</td>
</tr>
<tr>
<td></td>
<td>Google Chrome</td>
</tr>
<tr>
<td></td>
<td>Oracle JRE 7</td>
</tr>
<tr>
<td><strong>Compatible</strong></td>
<td></td>
</tr>
<tr>
<td>Windows 8.1* Professional / Enterprise (64-bit)</td>
<td>Internet Explorer 11, 9, 8, 7</td>
</tr>
<tr>
<td>Windows 8 basic edition / Professional (32-bit or 64-bit)</td>
<td>Firefox 3.0 and later</td>
</tr>
<tr>
<td>Windows 7 Ultimate / Professional / Home Basic / Home Premium (32-bit or 64-bit)</td>
<td>Oracle JRE 6 and later</td>
</tr>
<tr>
<td>Windows 7 SP1 Enterprise (32-bit)</td>
<td></td>
</tr>
<tr>
<td>Windows Vista Enterprise / Ultimate / Business / Home-Basic / Home-Premium (32-bit or 64-bit)</td>
<td></td>
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<tr>
<td>Windows XP with SP3 (32-bit)</td>
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</tbody>
</table>

* Windows 8.1 endpoints must use OAC 5.6Rx. For Windows 8.1, OAC 5.5Rx is not supported.