Pulse Secure

Pulse Secure Client

Error Messages Guide

Pulse Secure, LLC

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Pulse Connect Secure Getting Started Guide for PSA Series and MAG Series Appliances

The information in this document is current as of the date on the title page.

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Revision History

The following table lists the revision history for this document.

Revision	Date	Description
1.1.1	February 2020	No Documentation updates for 9.1R4 release.
1.1.1	February 2020	Cosmetic Changes
1.1	January 2020	Updated **Detailed Connection Status Messages** section.
1.0	April 2019	No documentation update for Release 9.1R1.

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Requesting Technical Support

Technical product support is available through the Pulse Secure Global Support Center (PSGSC). If you have a support contract, then file a ticket with PSGSC.

- Product warranties—For product warranty information, visit **https://www.pulsesecure.net**
- Find product documentation: **https://www.pulsesecure.net/techpubs/**
- Find solutions and answer questions using our Knowledge Base: **https://www.pulsesecure.net/support**

Opening a Case with PSGSC

You can open a case with PSGSC on the Web or by telephone.

- Use the Case Management tool in the PSGSC at **https://www.pulsesecure.net/support.**
- Call Phone: 1-844-751-7629 (Toll Free, US).

For international or direct-dial options in countries without toll-free numbers, see **https://www.pulsesecure.net/support**

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Overview

This document lists all the Pulse client error messages.

You can customize these messages by using the Pulse Secure Branding Tool, BrandPackager, which is available on the Pulse software downloads page of **https://www.pulsesecure.net/support.**

Pulse Secure Client Error Messages

Error Code	Category/ Type of Error	Description
1300	kMsgEapAMErrGeneralFailure	General Failure. Try the operation again. If the problem persists, contact your network administrator.
1301	kMsgEapAMErrTimeout	Timeout. The operation exceeded the time limit. Try the operation again.
1302	kMsgEapAMErrIncomplete	Authentication not completed. Try the operation again. If the problem persists, contact your network administrator.
1303	kMsgEapAMErrParseFailure	Error in format of received messages. Try the operation again. If the problem persists, contact your network administrator.
1304	kMsgEapAMErrNoCredentials	Client credentials were not available. Try the operation again. If the problem persists, contact your network administrator.
1305	kMsgEapAMErrInternalFailure	Unknown error. Try the operation again. If the problem persists, contact your network administrator.
1306	kMsgEapAMErrProtocolFailure	Protocol error in received messages. Try the operation again. If the problem persists, contact your network administrator.
1307	MsgEapAMErrClientReject	Server not authenticated. Try the operation again. If the problem persists, contact your network administrator.
1308	MsgEapAMErrServerReject	Authentication rejected by server. Try the operation again. If the problem persists, contact your network administrator.
1309	kMsgEapAMErrAuthenticationFailure	Authentication failure. Try the operation again. If the problem persists, contact your network administrator.
1310	kMsgEapAMErrTlsHandshakeFailrure	TLS handshake failure. Try the operation again. If the problem persists, contact your network administrator.
1311	kMsgEapAMErrNoUserCertificate	User certificate not available. Try the operation again. If the problem persists, contact your network administrator.
1312	kMsgEapAMErrNoAgreedMethod	Client and server could not agree on authentication method. Try the

Pulse Secure Client Error Message Guide

Error Code	Category/ Type of Error	Description
		operation again. If the problem persists, contact your network administrator.
1313	kMsgEapAMErrErrorChangingPassword	Error changing password. The authentication server might not be currently available. Try the operation later. If the problem persists, contact your network administrator.
1314	kMsgEapAMErrRestrictedLogonHours	Restricted logon hours. Your logon credentials are valid only during certain hours.
1315	kMsgEapAMErrNoPermission	You do not have permission to perform the operation.
1316	kMsgEapAMErrAcctDisabled	Your account has been disabled. Contact your network administrator.
1317	kMsgEapAMErrPasswordExpired	Password expired. You must change your password before you can login.
1318	kMsgEapAMErrUnknown	Unknown error. Try the operation again. If the problem persists, contact your network administrator.
1319	kMsgEapAMErrJuacAuthFailed	Authentication rejected by server. Try the operation again. If the problem persists, contact your network administrator.
1320	kMsgEapAMErrJuacInvalidRealm	Invalid Realm. The realm is no longer available. If you use saved credentials to log in to the system, use the Forget Saved Settings feature and then try logging in again.
1321	kMsgEapAMErrJuacVersionUnsupported	Version unsupported. Try the operation again. If the problem persists, contact your network administrator.
1322	kMsgEapAMErrJuacMaxSessions	Too many users for this realm. The selected realm is already serving the maximum number of users
1323	kMsgEapAMErrJuacAdminsOnly	Only administrators can sign on. The realm is currently restricted to administrator access.
1324	kMsgEapAMErrJuacTooMany	Too many concurrent users. Try the operation again later.
1325	kMsgEapAMErrJuacIpDenied	Logins disabled from this IP address. The server has associated your login information with a specific IP address and the IP address for this login attempt does not match configured settings
1326	kMsgEapAMErrJuacOtherFailure	Other JUAC failure. Try the operation again. If the problem persists, contact your network administrator.

Error Code	Category/ Type of Error	Description
1327	kMsgEapAMErrJuacAccountDisabled	Account has been disabled. Contact your network administrator.
1328	kMsgEapAMErrJuacAccountExired	Account has expired. Contact your network administrator.
1329	kMsgEapAMErrJuacNoRoles	You are not allowed to sign in. Contact your network administrator.
1330	kMsgEapAMErrJuacIpBlocked	Logins temporarily disabled from this computer. Try the operation again later.
1331	kMsgEapAMErrJuacUnknown	Authentication rejected by server. Try the operation again. If the problem persists, contact your network administrator.
1332	kMsgEapAMErrJuacWrongCertificate	Missing or invalid client certificate. Contact your network administrator.
1333	kMsgEapAMErrJuacAccountLockedOut	Account locked out. Contact your network administrator.
1334	kMsgEapAMErrTlsClientAlert_0	Client issued alert close notify. Try the operation again. If the problem persists, contact your network administrator.
1335	kMsgEapAMErrTlsClientAlert_10	Client issued alert unexpected message. Try the operation again. If the problem persists, contact your network administrator.
1336	kMsgEapAMErrTlsClientAlert_20	Client issued alert bad record mac. Try the operation again. If the problem persists, contact your network administrator.
1337	kMsgEapAMErrTlsClientAlert_21	Client issued alert decryption failed. Try the operation again. If the problem persists, contact your network administrator.
1338	kMsgEapAMErrTlsClientAlert_22	Client issued alert record overflow. Try the operation again. If the problem persists, contact your network administrator.
1339	kMsgEapAMErrTlsClientAlert_30	Client issued alert decompression failure. Try the operation again. If the problem persists, contact your network administrator.
1340	kMsgEapAMErrTlsClientAlert_40	Client issued alert handshake failure. Try the operation again. If the problem persists, contact your network administrator.
1341	kMsgEapAMErrTlsClientAlert_42	Client issued alert bad certificate. Contact your network administrator.
1342	kMsgEapAMErrTlsClientAlert_43	Client issued alert unsupported certificate. Contact your network administrator.
1343	kMsgEapAMErrTlsClientAlert_44	Client issued alert certificate revoked. Contact your network administrator.

Error Code	Category/ Type of Error	Description
1344	kMsgEapAMErrTlsClientAlert_45	Client issued alert certificate expired. Contact your network administrator.
1345	kMsgEapAMErrTlsClientAlert_46	Client issued alert certificate unknown. Contact your network administrator.
1346	kMsgEapAMErrTlsClientAlert_47	Client issued alert illegal parameter. Try the operation again. If the problem persists, contact your network administrator.
1347	kMsgEapAMErrTlsClientAlert_48	Client issued alert unknown certificate authority. Contact your network administrator.
1348	kMsgEapAMErrTlsClientAlert_49	Client issued alert access denied. Try the operation again. If the problem persists, contact your network administrator.
1349	kMsgEapAMErrTlsClientAlert_50	Client issued alert decode error. Try the operation again. If the problem persists, contact your network administrator.
1350	kMsgEapAMErrTlsClientAlert_51	Client issued alert decrypt error. Try the operation again. If the problem persists, contact your network administrator.
1351	kMsgEapAMErrTlsClientAlert_60	Client issued alert export restriction. Contact your network administrator.
1352	kMsgEapAMErrTlsClientAlert_70	Client issued alert protocol version. Contact your network administrator.
1353	kMsgEapAMErrTlsClientAlert_71	Client issued alert insufficient security. Contact your network administrator.
1354	kMsgEapAMErrTlsClientAlert_80	Client issued alert internal error. Contact your network administrator.
1355	kMsgEapAMErrTlsClientAlert_90	Client issued alert user canceled. Try the operation again. If the problem persists, contact your network administrator.
1356	kMsgEapAMErrTlsClientAlert_100	Client issued alert no renegotiation. Try the operation again. If the problem persists, contact your network administrator.
1357	kMsgEapAMErrTlsClientAlert_100	Server issued alert close notify. Try the operation again. If the problem persists, contact your network administrator.
1358	kMsgEapAMErrTlsServerAlert_10	Server issued alert unexpected message. Try the operation again. If the problem persists, contact your network administrator.
1359	kMsgEapAMErrTlsServerAlert_20	Server issued alert bad record mac. Try the operation again. If the

Error Code	Category/ Type of Error	Description
		problem persists, contact your network administrator.
1360	kMsgEapAMErrTlsServerAlert_21	Server issued alert decryption failed. Try the operation again. If the problem persists, contact your network administrator.
1361	kMsgEapAMErrTlsServerAlert_22	Server issued alert record overflow. Try the operation again. If the problem persists, contact your network administrator.
1362	kMsgEapAMErrTlsServerAlert_30	Server issued alert decompression failure. Try the operation again. If the problem persists, contact your network administrator.
1363	kMsgEapAMErrTlsServerAlert_40	Server issued alert handshake failure. Try the operation again. If the problem persists, contact your network administrator.
1364	kMsgEapAMErrTlsServerAlert_42	Server issued alert bad certificate. Try the operation again. If the problem persists, contact your network administrator.
1365	kMsgEapAMErrTlsServerAlert_43	Server issued alert unsupported certificate. Try the operation again. If the problem persists, contact your network administrator.
1366	kMsgEapAMErrTlsServerAlert_44	Server issued alert certificate revoked. Try the operation again. If the problem persists, contact your network administrator.
1367	kMsgEapAMErrTlsServerAlert_45	Server issued alert certificate expired. Try the operation again. If the problem persists, contact your network administrator.
1368	kMsgEapAMErrTlsServerAlert_46	Server issued alert certificate unknown. Try the operation again. If the problem persists, contact your network administrator.
1369	kMsgEapAMErrTlsServerAlert_47	Server issued alert illegal parameter. Try the operation again. If the problem persists, contact your network administrator.
1370	kMsgEapAMErrTlsServerAlert_48	Server issued alert unknown certificate authority. Try the operation again. If the problem persists, contact your network administrator.
1371	kMsgEapAMErrTlsServerAlert_49	Server issued alert access denied. Try the operation again. If the problem persists, contact your network administrator.
1372	kMsgEapAMErrTlsServerAlert_50	Server issued alert decode error. Try the operation again. If the problem persists, contact your network administrator.
1373	kMsgEapAMErrTlsServerAlert_51	Server issued alert decrypt error. Try the operation again. If the problem persists, contact your network administrator.
1374	kMsgEapAMErrTlsServerAlert_60	Server issued alert export restriction. Contact your network administrator.

Error Code	Category/ Type of Error	Description
1375	kMsgEapAMErrTlsServerAlert_70	Server issued alert protocol version. Contact your network administrator.
1376	kMsgEapAMErrTlsServerAlert_71	Server issued alert insufficient security. Contact your network administrator.
1377	kMsgEapAMErrTlsServerAlert_80	Server issued alert internal error. Try the operation again. If the problem persists, contact your network administrator.
1378	kMsgEapAMErrTlsServerAlert_90	Server issued alert user canceled. Try the operation again. If the problem persists, contact your network administrator.
1379	kMsgEapAMErrTlsServerAlert_100	Server issued alert no renegotiation. Contact your network administrator.
1380	kMsgEapAMErrJuacTooManyEESUsers	Too many users for EES. The number of concurrent Enhanced Endpoint Defense (Malware Protection) users signed into the system has exceeded the system limit. You can try again in a few minutes, else contact your network administrator.
1381	kMsgEapAMErrJuacTooManyPRMUsers	The number of concurrent Shavlik Remediation users signed into the system has exceeded the system limit. You can try again in a few minutes, else contact your network administrator.
1382	kMsgEapAMErrPromptTimeout	User input timeout. Pulse timed out waiting for user input. Pulse will attempt to connect again shortly. Press Retry to start right away.
1383	kMsgEapAMErrPromptNotAllowed	Pulse UI prompts are not allowed at this time. This may be a result of misconfiguration related to machine connection. Please contact your network administrator.
1384	kMsgEapAMErrJuacFipsRequired	FIPS mode required. You are not allowed to make this connection because the server has indicated that it will only allow connections from a Pulse Secure client running in FIPS mode. Please contact your administrator for more information.
1385	kMsgEapAMErrJuacFipsRequiredNotSupportedOnPlatform	FIPS mode required. You are not allowed to make this connection because the server has indicated that it will only allow connections from a Pulse Secure client running in FIPS mode. FIPS mode is not currently available in Pulse on this operating system.
1500	kMsg8021xAMErrNoWindowsProfile	No Windows WLAN profile. Verify your wireless network

Error Code	Category/ Type of Error	Description
		configuration and then try the operation again
1501	kMsg8021xAMErrNoWindowsProfile	No SSID(s) in range for connection request. Verify your wireless network configuration and SSID signal strength and then try the operation again.
1502	kMsg8021xAMErrIVEFailed	IVE connection failed. Manually restart your connection.
1503	kMsg8021xAMErrReconnectFailed	Windows didn't respond to reconnection request. Possible cause may be the network cable is unplugged or plugged into a non 8021.x port (on the switch). Please fix the possible cause and manually restart your connection.
1504	kMsg8021xAMErrWirelessFailed	Wireless 802.1x network request failed. Manually restart your connection.
1505	kMsg8021xAMErrWirelessFailed	Authentication unexpectedly terminated by Windows 802.1x supplicant. If Windows doesn't retry automatically, then manually restart your connection.
1506	kMsg8021xAMErrWirelessSuppression	Wireless suppression has been enabled by administrator. The 802.1x wireless networks are suppressed when a valid wired network is detected.
1800	kMsgConnMgrErrConnectionMethodFailure	Failed to invoke connection method. Retry the operation. If the problem persists, re-install application or contact your network administrator.
1801	kMsgConnMgrErrConnectionDoesNotExist	A connection attempt was made on a connection which does not exist, try deleting and re-adding the connection.
1802	kMsgConnMgrErrConnectionDoesAlreadyExists	A connection attempt was made to a connection which already exists, try disconnecting and re-connecting the connection
1803	kMsgConnMgrErrConnMethodTerminated	Connection method stopped unexpectedly with error, try re-starting your application.
1804	kMsgConnMgrErrConnMethodTooMany	The connection failed because there is already a connection of that type connected, and the connection method doesn't allow concurrent connections.

PulseNetworkState Error Messages

Error Code	Category/ Type of Error	Description
1901	kMsgIntegrationAMStatusLinkFailure	Association to the network has failed.
1902	kMsgIntegrationAMStatusInternetFailure	No Internet Access. Internet detection on the network has failed.
1903	kMsgIntegrationAMStatusAuthFailure	Invalid username or password. Authentication to the network has failed.
1904	kMsgIntegrationAMStatusCaptivePortalFailure	Web based authentication failure. The browser-based login to the network has timed out or failed.
1905	kMsgIntegrationAMStatusCertificateError	Invalid certificate. The certificate credential is invalid or unavailable.
1906	kMsgIntegrationAMStatusSuppressed	Network suppressed. Access to the network is blocked by policy while a higher priority network is connected.

Detailed Connection Status Messages

Error Code	Category/ Type of Error	Description
0	kMsgCommonErrOk	Operation succeeded.
1	kMsgCommonErrFailure	General failure. Try the operation again. If the problem persists, contact your network administrator.
2	kMsgCommonErrConnection	Internal IPC connection has failed. Try the operation again or even restarting the machine. If the problem persists, contact your network administrator.
3	kMsgCommonErrUnimplemented	Command or feature is unimplemented. Contact your network administrator.
4	kMsgCommonErrParameter	Parameter is invalid. Try the operation again. If the problem persists, contact your network administrator.
5	kMsgCommonErrInvalidHandle	Invalid handle. Try the operation again. If the problem persists, restart your system.
6	kMsgCommonErrBufferSize	Supplied buffer is too small. Try the operation again. If the problem persists, restart your system.
7	kMsgCommonErrOutOfMemory	Out of memory. Try the operation again. If the problem persists, try freeing up some memory by closing unwanted applications. If the problem still persists, then restart your system.
8	kMsgCommonErrNotStarted	IO subsystem was not started. Try the operation again. If the problem persists, restart your system.
9	kMsgCommonErrUnknownCommand	Service received an unknown command. Try the operation again. If the problem persists, contact your network administrator.
10	kMsgCommonErrIoSystem	IO sub system has generally malfunctioned. Try the operation again. If the problem persists, contact your network administrator.
11	kMsgCommonErrNotFound	Request item is not found. Try the operation again. If the problem persists, contact your network administrator.
12	kMsgCommonErrAlreadyExists	Request entity already exists. Try the operation again. If the problem persists, contact your network administrator.
13	kMsgCommonErrAlreadyStarted	Request entity was already started. Try the operation again. If the problem persists, contact your network administrator.
14	kMsgCommonErrInvalidService	Entity has an invalid code signing signature. Contact your network

Error Code	Category/ Type of Error	Description
		administrator.
15	kMsgCommonErrCancelled	Operation canceled. Try the operation again. If the problem persists, contact your network administrator.
16	kMsgCommonErrShutdown	Connection has been shut down. The server has reset the connection. You must login again to reconnect.
999	kMsgCommonPassAnySuppTypeArg, used for passing thru any supported data type argument	{0}
1100	kMsgIveAMErrInstanceAlreadyInUse	Instance already in use.
1101	kMsgIveAMErrLoadingStore	Failed to load store. Restart your system. If the problem persists, contact your network administrator.
1102	kMsgIveAMErrLoadConnection	Failed to load connection. Retry the operation. If the problem persists, contact your network administrator.
1103	kMsgIveAMErrRetrieveURI	Could not retrieve Uniform Resource Identifier (URI). Retry the operation. If the problem persists, contact your network administrator.
1104	kMsgIveAMErrInitiateConnect	Failed to initiate the connection. Retry the operation. If the problem persists, contact your network administrator.
1105	kMsgIveAMErrConnectingChannel	Error Connecting channel (stage: {0}, error: {1}).
1106	kMsgIveAMErrAccessMethod	Generic access method connection error. Error provisioning access method {0}; error can vary based on the access method.
1107	kMsgIveAMErrInvalidCertificate	Invalid server certificate. Server certificate validation failed. If you are certain that this is a valid destination, click Retry to continue. Otherwise, click Close and contact your network administrator.
1108	kMsgIveAMErrConnectionFailed	Connection failed. Retry the operation. If the problem persists, contact your network administrator.
1109	kMsgIveAMErrSessionExpired	Session expired. Your connection to the network has expired due to inactivity. Please log in again to establish connectivity.
1110	kMsgIveAMErrProtocol	Unable to communicate with the server. The server can't respond to Juniper networking requests. This could be due to the server being down, or connecting to a server that's not a Juniper server. If this condition persists, please contact your administrator.

Error Code	Category/ Type of Error	Description
1111	kMsgIveAMErrHostUnknown	Host not found. Hostname could not be resolved using the Domain Name System (DNS). Please try again. If your system allows you to edit your connections and you know the destination's IP address, try this connection using the IP address. If the problem persists, contact your network administrator.
1112	kMsgIveAMErrPulseSubsystem	Pulse sub-system error. Retry the operation. If the problem persists, contact your network administrator.
1113	kMsgIveAMErrCancelled	The operation has been canceled.
1114	kMsgIveAMErrAuthentication	Authentication error. Retry the operation. Make sure you are using current credentials. If you recently changed your password and Pulse is using saved settings, you must use the Forget Saved Settings feature to be prompted again for your login credentials
1115	kMsgIveAMErrNetwork	Network errors can be caused by temporary conditions such as an invalid IP address, a server not available, and so on. Please try the operation again. Restart your system and try the operation again. If the problem persists, contact your network administrator.
1116	kMsgIveAMErrServer	Server error. The server is not available. Please try again later. If the problem persists, contact your network administrator.
1117	kMsgIveAMErrUIPromptFailed	UI prompt failed. Please try the operation again. If the problem persists, contact your network administrator.
1118	kMsgIveAMErrUIPromptTimedout	UI prompt timed-out. Please try the operation again
1119	kMsgIveAMErrNoProxy	Proxy not available. The proxy system is not currently available. Please try again later. If the problem persists, contact your network administrator.
1120	kMsgIveAMErrConnectionClosed	Connection closed. The server has reset this connection. You must login again to establish connectivity.
1121	kMsgIveAMErrVLANChange	VLAN Hash changed to {0}.
1122	MsgIveAMErrCompliance	Endpoint is out of compliance. Access was refused because your system does not meet security requirements. Some issues can be fixed automatically, and then you can try the login again. For other issues, please click the link to see the actions you can take to resolve the issue.

Error Code	Category/ Type of Error	Description
1123	kMsgSuspendForUpdate	Connection suspended for component upgrade. The Connection has been temporarily terminated to allow the system to update components. The connection will resume when the update is complete.
1124	kMsgIveAMUnknownFatalError	The access server has encountered an error {0} that prevents this client from obtaining access. Contact your administrator
1125	kMsgAMErrNcIpAllocFail	The Remote Access server was unable to allocate a network address for your client. Contact your administrator.
1126	kMsgIveAMErrNcWrongClient	You have chosen, or were assigned, a realm and role that are not configured for Pulse Secure client. Disconnect, clear your saved settings, reconnect, and choose another username, realm or role. If this error persists, please contact your administrator.
1127	kMsgIveAMErrUACMultipleClients	Too many connections from the same endpoint. The access server you are connecting to does not allow connections from both Pulse and Odyssey Access Client. Please disconnect your connection from OAC to continue.
1128	kMsgIveAMErrNoRoaming	Roaming not allowed for connection. The network address of this client has changed since the client originally authenticated, which is not allowed.
1129	kMsgIveAMUnknownMethodError	The server requested a policy for an access method that is unknown or not installed.
1130	kMsgIveAMMethodFailed	Unable to load access method. The access method failed to initialize properly. This could be caused by attempting to connect to multiple remote access devices simultaneously.
1131	kMsgIveAMSessionInvalid	The server reported an invalid user authentication session {0}.
1132	kMsgIveAMServerError	The server detected error {0} during your session. Please contact your administrator.
1133	kMsgIveAMNetworkUnreachable	Network unreachable
1134	kMsgIveAMErrSAAccessMethodLoaded	Too many remote access methods. The server attempted to configure more than one remote access method, when only one is allowed. Please contact your administrator.
1135	kMsgIveAMErrSAAccessMethodLoadedOtherIn	Remote access already provided by another connection. The

Error Code	Category/ Type of Error	Description
	stance	connection attempted to provide remote access services, however, another connection is already providing remote access. Disconnect the other connection and try again.
1136	kMsgIveAMErrTransport	Failed to load the communication module. Check the Pulse installation and try again.
1137	kMsgIveAMSessionTerminated	Your login session has been terminated. Please log in again.
1138	kMsgIveAMSessionTimeout	Your login session has been expired by the server. Please log in again.
1139	kMsgIveAMSessionRoleChange	Access options have changed. The server has requested that your remote access method be changed. You will be reconnected automatically.
1140	kMsgIveAMConnectionRouteChange	The network route to the server has changed. You will be reconnected automatically.
1143	kMsgIveAMCaptivePortal	Network access restricted by hotspot. A captive portal hotspot may be restricting your network access. You may need to use a browser to log on to the hotspot before Pulse can connect. This problem could also be caused by connecting to a server, which is not a Pulse Secure server.
1144	kMsgIveAMErrMinimumClientVersionViolation	Restricted Pulse Secure Client version. This version of Pulse Secure Client is not allowed to connect. Please upgrade the client or contact your administrator.
1145	kMsgIveAMErrClientCertificate	Client certificate error. If it is a valid case, then click **Retry** to continue. Else, click **Close** and contact your network administrator.
1200	kMsgIveAMErrInstanceAlreadyConnected	Multiple secure connections attempted. Network policies support only one secure connection at a time. To create a new secure connection, you must first disconnect your current secure connection.
1201	kMsgNcAMErrInstanceAlreadyStarting	Another secure session is connecting.
1202	kMsgNcAMErrInstanceDisconnecting	Another secure session is disconnecting
1203	kMsgNcAMErrGetUserContext	Failed to get user context. Please try the operation again. If the problem persists, contact your network administrator.
1204	kMsgNcAMErrGetProxyInfo	Failed to get proxy info. Please try the operation again. If the

Error Code	Category/ Type of Error	Description
		problem persists, contact your network administrator.
1205	kMsgNcAMErrSetupVA	Failed to setup virtual adapter. Restart your system and try again. If the problem persists, contact your network administrator.
1206	kMsgNcAMErrSendMessage	Failed to send message to the access method. Restart your system and try again. If the problem persists, contact your network administrator.
1207	kMsgNcAMErrSetupHosts	Failed to configure hosts file. Restart your system and try again. If the problem persists, contact your network administrator.
1208	kMsgNcAMErrToggleDNS	Failed to restart DNS service. Restart your system and try again. If the problem persists, contact your network administrator.
1209	kMsgNcAMErrSetIEProxy	Failed to setup IE proxy. Restart your system and try again. If the problem persists, contact your network administrator.
1210	kMsgNcAMSetFFProxy	Failed to setup Firefox proxy. Restart your system and try again. If the problem persists, contact your network administrator.
1211	kMsgNcAMErrDiffConfig	New NC config is different than the older one. Will disconnect.
1212	kMsgNcAMErrRouteMonitor	NC route conflict detected, disconnect. There is a route conflict detected in the routing table. Will disconnect.
1213	kMsgNcAMErrUnknownMsg	Remote access failed unexpectedly, retrying connection. There was an unexpected error from the remote access service. The connection will disconnect and retry.
1214	kMsgNcAMErrEspOnlyFailed	The ipsec connection to the server failed, and fallback to SSL is disabled by the administrator. The connection will be retried.
1215	kMsgNcAMErrEspOnlyThroughProxy	The ESP connection to the server through web proxy is not supported, and fallback to SSL is disabled by the administrator.
1251	kMsgSamAMLegacyWSAMFound	WSAM is already running. Please stop WSAM and try again
1252	kMsgSamAMErrJnprTdiInstall	jnprTdi driver is not installed. Please re-install Pulse and try again. If the problem persists, contact your network administrator.
1253	kMsgSamAMErrJnprTdiStart	Failed to start jnprTdi driver. Restart your system and try again. If the problem persists, contact your network administrator.
1254	kMsgSamAMErrJnprTdiOpen	Failed to open jnprTdi device. Restart your system and try again. If the problem persists, contact your network administrator.

Error Code	Category/ Type of Error	Description
1255	kMsgSamAMErrRebootRequired	A system reboot is required for SAM Access method. Please reboot your system.
1256	kMsgSamErrInitFailed	Failed to initialize SAM Access Method. Please try again. If the problem persists, contact your network administrator.
1257	kMsgSamErrIVEHostNotFound	Failed to resolve host. Hostname could not be resolved using the Domain Name System (DNS). Please try again.
1700	kMsgCommonCertTrustNoError	No error found for this certificate or chain. The network resource for this connection has been verified and can be trusted.
1701	kMsgCommonCertTrustIsNotTimeValid	This certificate or one of the certificates in the certificate chain is not time valid. The system time on your endpoint may be incorrect, the certificate may have expired, or the time of the system that signed the certificate might have been incorrect. Verify that the clock on your computer is accurate. If your computer clock is accurate, then network resource for this connection cannot be verified. Contact your network administrator.
1702	kMsgCommonCertTrustIsNotTimeNested	Certificates in the chain are not properly time nested. This message indicates that the certificate chain is corrupted or otherwise unreliable. The network resource for this connection cannot be verified. Contact your network administrator.
1703	kMsgCommonCertTrustIsRevoked	Trust for this certificate or one of the certificates in the certificate chain has been revoked. The network resource for this connection cannot be verified. Contact your network administrator.
1704	kMsgCommonCertTrustIsNotSignatureValid	The certificate or one of the certificates in the certificate chain does not have a valid signature. The network resource for this connection cannot be verified. Contact your network administrator.
1705	kMsgCommonCertTrustIsNotValidForUsage	The certificate or certificate chain is not valid for its proposed usage. This status message indicates that the certificate is not properly enabled for use in the current application. The network resource for this connection cannot be verified. Contact your network administrator.
1706	kMsgCommonCertTrustIsUntrustedRoot	The certificate or certificate chain is based on an untrusted root. The network resource for this connection cannot be verified. Contact your network administrator.

Error Code	Category/ Type of Error	Description
1707	kMsgCommonCertTrustRevocationStatusUnknown	The revocation status of the certificate or one of the certificates in the certificate chain is unknown. Before accepting a certificate, the system must make sure that the certificate has not been revoked. The system cannot verify that the certificate is valid. Contact your network administrator.
1708	kMsgCommonCertTrustIsCyclic	One of the certificates in the chain was issued by a certificate authority that the original certificate had certified. The system cannot verify that the certificate is valid. Contact your network administrator.
1709	kMsgCommonCertTrustInvalidExtension	One of the certificates has an extension that is not valid. The system cannot verify that the certificate is valid. Contact your network administrator.
1710	kMsgCommonCertTrustInvalidPolicyConstraints	The certificate or certificate chain has a policy constraints extension. The system cannot verify that the certificate is valid. Contact your network administrator.
1711	kMsgCommonCertTrustInvalidBasicConstraints	The certificate or certificate chain has a basic constraints extension. The system cannot verify that the certificate is valid. Contact your network administrator.
1712	kMsgCommonCertTrustInvalidNameConstraints	The certificate or one of the certificates in the certificate chain has a name constraints extension that is not valid. The system cannot verify that the certificate is valid. Contact your network administrator.
1713	kMsgCommonCertTrustHasNotSupportedNameConstraint	The certificate or one of the certificates in the certificate chain has a name constraints extension that contains unsupported fields. The system cannot verify that the certificate is valid. Contact your network administrator.
1714	kMsgCommonCertTrustHasNotDefinedNameConstraint	The system cannot verify that the certificate is valid. Contact your network administrator.
1715	kMsgCommonCertTrustHasNotPermittedNameContraint	The certificate or one of the certificates in the certificate chain has a name constraints extension, and there is not a permitted name constraint for one of the name choices in the end certificate. The system cannot verify that the certificate is valid. Contact your network administrator.

Error Code	Category/ Type of Error	Description
1716	kMsgCommonCertTrustHasExcludedNameConstraint	The certificate or one of the certificates in the certificate chain has a name constraints extension, and one of the name choices in the end certificate is explicitly excluded. The system cannot verify that the certificate is valid. Contact your network administrator.
1717	kMsgCommonCertTrustIsPartialChain	The certificate chain is not complete. The system cannot verify that the certificate is valid. Contact your network administrator.
1718	kMsgCommonCertTrustCtlIsNotTimeValid	A Certificate Trust List used to create this chain was not time valid. The system cannot verify that the certificate is valid. Contact your network administrator.
1719	kMsgCommonCertTrustCtlIsNotSignatureValid	A Certificate Trust List used to create this certificate chain did not have a valid signature. The system cannot verify that the certificate is valid. Contact your network administrator.
1720	kMsgCommonCertTrustCtlIsNotValidForUsage	A Certificate Trust List used to create this chain is not valid for this usage. The system cannot verify that the certificate is valid. Contact your network administrator.
1725	kMsgCommonCertTrustIsOfflineRevocation	The revocation servers for end certificate or its chain certificates are offline. Try the operation again. If the problem persists, contact your network administrator.
1726	kMsgCommonCertTrustNoIssuanceChainPolicy	The end certificate does not any issuance policy. The system cannot verify that the certificate is valid. Contact your network administrator.
1727	kMsgCommonCertTrustIsExplicitDistrust	The end certificate is explicitly not trusted. The system cannot verify that the certificate is valid. Contact your network administrator.
1728	kMsgCommonCertHasNotSupportedCriticalExt	The end certificate has a unsupported critical extension. The system cannot verify that the certificate is valid. Contact your network administrator
1730	kMsgCommonCertTrustPulseCertificateError	Certificate Error
1731	kMsgCommonCertTrustPulseAuthServerIdentityNotFound	Authentication server not trusted. Authentication server identity not found in client's "Trusted Server List". Contact your network administrator.
1732	kMsgCommonCertTrustPulseDoesntMatch	The certificate name does not match the server you are trying to connect. All certificates contain the name of the server to ensure

Error Code	Category/ Type of Error	Description
		that your connection has not been compromised. If you are accessing a server with a different name, this warning will appear. If you are in a location where it is possible that your network connection is compromised, then please contact your administrator to make sure that the server thumbprint is correct.
1733	kMsgUISmartcardPinError	Incorrect PIN. Please be careful when re-entering the PIN because if you exceed the retry count you will lock the token.
1734	kMsgUISmartcardBlockedError	Smartcard blocked. Please contact the administrator for unblocking the smartcard.
1950	kMsgIntegrationAMStatusAutoConnect	Auto connection in progress. The network is attempting to connect automatically based on configuration settings.
1951	kMsgIntegrationAMStatusCancellingConnect	Cancelling connection. Cancelling the attempt to connect the network.
1952	kMsgIntegrationAMStatusLinkSensed	Medium detected. The physical network medium has been detected.
1953	kMsgIntegrationAMStatusLinkConnecting	Connecting to medium. Attempting to connect to the physical network medium
1954	kMsgIntegrationAMStatusLinkConnected	Connected to the physical network medium.
1955	kMsgIntegrationAMStatusWaitingForKey	Waiting for the user to input the network configuration key.
1956	kMsgIntegrationAMStatusWaitingForCredentials	Waiting on the user to input their login credentials.
1957	kMsgIntegrationAMStatusAuthenticating	Authenticating. Attempting to authenticate the user credentials with the network.
1958	kMsgIntegrationAMStatusReauthenticating	Retrying authentication. Attempting to authenticate the user credentials with the network again.
1959	kMsgIntegrationAMStatusDetectingVenue	Detecting network venue
1960	kMsgIntegrationAMStatusWaitingForUserConsent	Waiting on the user to accept a consensual agreement.
1961	kMsgIntegrationAMStatusDetectingInternet	Attempting to detect the Internet on the network
1962	kMsgIntegrationAMStatusLoggingOff	Logging the user out of the network
1963	kMsgIntegrationAMStatusLoggedOff	The user is logged off of the network

Error Code	Category/ Type of Error	Description
1964	kMsgIntegrationAMStatusLinkDisconnecting	Disconnecting from the physical network medium
3000	kMsgPCLConnected	Connected. Pulse connected to the IVE
3001	kMsgPCLInvalidParameter	Invalid arguments have been specified
3002	kMsgPCLConnectError	Connection error
3003	kMsgPCLConnectedWithError	Connection with error. Pulse connection established with error
3004	kMsgPCLConnectedNotExist	Connection does not exist
3005	kMsgPCLCancelled	Pulse connection cancelled by user
3006	kMsgPCLCertError	Invalid client certificate
3007	kMsgPCLTimeout	Pulse Connection Timeout
3008	kMsgPCLNoUserConnection	Pulse connection has failed, user connection not allowed.
3009	kMsgPCLNoPolicyOverride	Pulse connection has failed, policy override not allowed
3010	kMsgPCLNotRunning	Pulse is not running
3011	kMsgPCLDisconnected	Pulse disconnected
3012	kMsgPCLExited	Pulse has exited
3020	kMsgPCLAlreadyConnected	Pulse is already connected to the IVE
3021	kMsgPCLAlreadyDisconnected	Pulse is already disconnected from the IVE
3100	kMsgPCLGenericError	Unexpected Error