



Pulse Secure Mobile Client

Supported Platforms Guide

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Introduction

The Pulse Secure mobile client provides secure connectivity, an intuitive end-user interface, and simplified deployment options. This document describes Pulse Secure mobile client interoperability with mobile platforms (operating systems), mobile hardware devices, and Pulse Secure gateways.

Note: Pulse Secure mobile clients are apps that run on platforms that support application distribution via an online-application store. These platforms include iOS, Android, Windows (including Windows Phone), and Google Chrome OS. For information about traditional (non-app store) desktop clients (Windows and macOS), see the “Pulse Secure Desktop Client Supported Platforms Guide.”

Mobile Client Versions

The following table describes the Pulse Secure mobile client versions that are covered in this document.

Client Platforms	Pulse Version
iOS	7.0x
Android	6.8x
Google Chrome OS	5.2x
Windows Phone 8.1	1.0.1.8
Windows Phone 10	5.2x

Note

- Each platform’s Pulse mobile client may have an independent version number, feature set and upgrade cadence.
- The mobile client for Windows 8.1 is independent from the “universal” mobile client for Windows 10. These two clients are separate apps at separate Windows Phone Store locations.
- Pulse Client version 7.0.2 is supported on iOS 10.x and above versions, for iOS version 9.x and below, user will be notified by the Appstore to download the last compatible version of Pulse Secure App.

Definitions

Qualified Platforms

The platforms listed in the “Qualified” category have been systematically tested by the Pulse Secure Quality Assurance department for the Pulse Secure mobile client versions covered by this Supported Platforms document. These platforms are fully supported.

Compatible Platform

The platforms listed in the “Compatible” category have not been systematically tested by the Pulse Secure Quality Assurance department for the Pulse Secure mobile client versions covered by this document. Despite this, Pulse Secure expects that the Pulse mobile client will function properly on these platforms based on testing of previous client releases on these platforms. As such, these platforms are also fully supported.

Any platform not listed as either “Qualified” or “Compatible” is not supported by Pulse Secure.

Client Compatibility

Mobile Platform (OS) Support

The following table lists mobile platform (operating system) versions on which the Pulse mobile clients from Table ‘Mobile Client Versions’ are supported.

Product Report Number	Qualified Version	Qualified Devices	Compatible Version	Compatible Devices
iOS	11.4,11.3.1, 11.3, 11.2.6, 10.3.2	iPhone X, iPhone 7, iPhone SE, iPhone 6S, iPhone 6S+, iPhone 6, iPhone 6+, iPhone5S, iPad Pro	12.0,11.4.1,10.3.x, 10.2.x	iPhone5, iPad 2, iPad Mini, iPhone 5C
Android	4.4.x, 5.0, 5.0.1, 5.0.2, 5.1.1, 6.0, 6.0.1, 7.0,7.1.1, 8.0, 8.1	Samsung Galaxy S4, S5, S6 edge, S7, S8, S9, Note5, tab 4, Google Nexus 4, Nexus 5, Nexus 6P, Moto G, Moto X, HTC one M9+, HTC M one9, Xperia Z3+, LG G4	4.4, 5.0, 6.0, 7.0, 7.1.1, 8.0, 8.1	Various
Google Chrome OS	43.0.2357.19+ 45.0.2427.10+	Acer Chromebook 13	43.0.2357.19+ 45.0.2427.10+	Various
Windows Phone 8.1	8.1	Nokia 53x/93x/113x	8.1	Various
Windows Phone 10	10	Nokia 53x	0	Various



Note:

- Google Chrome OS version 45.0.2427.10 or later is required for support of certificate authentication.
- Currently, Android Pulse Secure client is not supported on x86 based Android devices.

Pulse Secure Gateway Support

The following table lists Pulse Secure gateways that support the Pulse Secure mobile client.

Client Platform	Qualified	Compatible
iOS	9.0R1,8.3R4,8.2R9,8.1R12	8.3x, 8.2x, 8.1x, 8.0x, 7.4R13, 7.2Rx,7.3Rx
Android	9.0R1,8.3R5,8.2R9,8.1R12	8.3x, 8.2x, 8.1x, 8.0x,7.2Rx, 7.3Rx,
Google Chrome OS	8.1R3	NA
Windows Phone 8.1	8.1R3	8.0Rx
Windows Phone 10	8.1R3	NA

Pulse Workspace

The following table describes Device Support Platform Matrix.

Product Report Number	Version	Qualified Devices	Version Compatible	Device Compatible
Android	6.x, 7.x, 8.x	Moto G, Moto X, Moto G4S, Sony E6553, HTC One M9, Nexus 4, Nexus 5, Nexus 6p, Nexus 7, LG G4, Samsung Galaxy S7, One plus 3T, Lenovo Phab 2 Pro, Moto X4, Honor 9i, Samsung A7, Samsung J7, Asus Zenfone One+A6, Google Pixel2, Samsung Galaxy J6, Samsung Galaxy A6	5.x, 6.x, 7.x,8.x	Various
iOS	9.x, 10.x, 11.x	iPhone 8, iPhone 8plus, iPhone 5, iPhone 5C, iPhone 5S, iPhone 6, iPhone 6S Plus, iPhone 7, iPhone SE, iPad Pro, iPad Mini 2, iPad2,	9.x, 10.x, 11.x	Various



Note:

- Pulse Workspace supports any Android device running 5.1 or higher with Android for Work support.

For a list of some of the supported Android devices, see

https://androidenterprisepartners.withgoogle.com/?&_ga=2.64775277.392105401.1533288368-2021280844.1472622017#i/results/browse-all/2

- Pulse Client 7.0.X based provisioning with Pulse Workspace supports on iOS 9.x and above.

- Currently, Android Pulse Secure client is not supported on x86 based Android devices.

MDM Solutions

The following table lists MDM Platform versions supported with Pulse Secure Mobile Client.

Solutions	Qualified	Compatible
Pulse Workspace (Cloud Service)	✓ Pulse One v2.0.0 (UI:1820.1-2 Server:1820.1-2)	Various
Mobile Iron (Cloud Service)	✓ Core 9.7.0.2 Build 10	Various
Air Watch (Cloud Service)	✓ 9.7.0.5	Various

Related Documents

For additional information relating to Pulse Secure mobile clients, please see the following documents:

- [Pulse Connect Secure Supported Platforms Guide \(9.0\)](#)
- [Pulse Secure Desktop Client Supported Platforms Guide \(5.2\)](#)
- [Pulse Secure Client for Windows Quick Start Guide](#)
- [Pulse Workspace Administration Guide](#)

Revision History

The following table lists the revision history for this document.

Revision	Description
11/04/2018	Added Pulse One v2.0.0 (UI:1808-56 Server:1808-97) and updated Moto 4, Honor 9i, Samsung A7, Samsung A7, Asus Zenphone
26/04/2018	Removed iPhone7 from Compatible devices and added under Qualified devices in Mobile Platform support
26/04/2018	Added iPhone X under Qualified devices in Mobile Platform support
26/04/2018	Added 11.2.6,11.2.1,11.1.1 under Qualified iOS versions in Mobile Platform support
26/04/2018	Added 11.3 under Compatible iOS version in Mobile Platform support
26/04/2018	Added 9.0R1,8.3R4 under Qualified PCS versions in Pulse Secure Gateway Support
26/04/2018	Updated Pulse Workspace version to Pulse One v2.0.0 (UI:1808-56 Server:1808-97) in MDM solutions
26/04/2018	Updated Airwatch version to 9.3.0.7 under MDM solutions
26/04/2018	Updated MobileIron version to Core 9.6.0.2 Build 12 under MDM solutions
03/07/2018	Updated Mobile client iOS version from 6.7X to 6.8X
27/07/2018	Added Pulse One v2.0.0 (UI:1820-88 Server:1820-102), Updated One+A6, Google Pixel2, Samsung Galaxy J6, Samsung Galaxy A6
27/07/2018	Updated qualified pcs versions 9.0R1, 8.3R5 for Android

Revision	Description
27/07/2018	Updated Samsung S8 and S9 under Android qualified devices
02/08/2018	Updated sections "Mobile Platform (OS) Support" and "MDM Solutions"
01/10/2018	Updated sections "Mobile Platform (OS) Support" and "MDM Solutions"